

CABS VIEWER CONFIGURATION WORKSHEETS AND FORMS

This appendix contains worksheets that should be used to complete specific tasks during the installation, configuration and maintenance of your CABS Viewer system. The following table describes each worksheet.

License Request Form	This form is required for issuing of an evaluation or permanent license (required for product operation)
Problem Reporting Form	This form should be used for any problems encountered which can be reported back to Lymeware

Table 1. CABS Viewer Product Worksheets

These worksheets may be copied for use in maintaining your CABS Viewer system.

License Request Form

A specific license data file will be required to run the CABS Viewer system. Lymeware or your distributor will supply this license file if the following information is supplied:

CABS Viewer License Request Form	
version 1.2	
For requesting a valid commercial or evaluation ILEC ConnectGate product license	
Customer specific information	
Customer (Company) Name:	
Lymeware Product Name:	CABS Viewer
Lymeware Product Version:	
Lymeware Product Options:	
Target Machine IP Address:	
Target Machine Host ID:	
Target Machine Make and Model:	
Target Machine Operating System and Version:	
Contact Person:	
Contact Phone Number:	
Contact E-mail Address:	
This License Request Form may be faxed to Lymeware Corporation at (801) 383-9021 or the same information may be e-mailed to support@lymeware.com .	

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 Permission to copy for use in CABS Viewer installation is granted

The license file will be delivered to the Contact E-Mail Address. The license file must be installed in the CABSViewer install directory as `license.dat` and should be owned by root.

<p>CABS Viewer Problem Report Form</p> <p style="text-align: right;">version 1.1</p>	
<p>For reporting CABS Viewer product problems</p>	
<p>Customer specific information</p>	
<p>Your Name:</p>	
<p>Your Company Name:</p>	
<p>Your Telephone Number:</p>	
<p>Your E-mail Address:</p>	
<p>Your CABS Viewer product version:</p>	
<p>Your CABS Viewer platform:</p>	
<p>Any software add-ons to your CABS Viewer system:</p>	
<p>A detailed description of the problem:</p>	
<p>The sequence of steps that led to the problem:</p>	
<p>Actions you have taken to diagnose or resolve the problem:</p>	
<p>This Problem Report Form may be faxed to Lymeware Corporation at (801) 383-9021 or the same information may be e-mailed to support@lymeware.com.</p>	

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